

Website Terms of Service

Last updated: June 25, 2026

These Website Terms of Service (the "**Terms**") govern your access to and use of the website operated by **TeQuaidas Diagnostics** ("**TeQuaidas Diagnostics**," "**Company**," "**we**," "**us**," or "**our**"), located at <https://www.tequaidasdiagnostics.com> (the "**Site**"), and any appointment booking, scheduling, requests for service, communications, and related interactions you have with us through the Site (collectively, the "**Services**" for purposes of these Terms).

1. INTRODUCTION & ACCEPTANCE

By accessing or using the Site, submitting a request, creating an appointment, booking a service, paying for a service, or otherwise using any Services, you agree to be bound by these Terms and to comply with all applicable laws and regulations. If you do not agree, do not access or use the Site or Services.

You represent that you have the legal authority to enter into these Terms on your own behalf and/or on behalf of the person or entity you represent.

2. SERVICES

TeQuaidas Diagnostics is a mobile phlebotomy and diagnostic support company that provides convenient, compassionate, and professional mobile healthcare support services in the Atlanta metropolitan area and surrounding Georgia counties, including:

- **Mobile phlebotomy and specimen collection**
- **Specimen collection for third-party laboratory testing** (including specialty kits)
- **Wellness screenings**
- **Rapid testing** (where offered)
- **Healthcare support services**
- **Mobile (in-person) and live-video I-9 employment verification services**

Availability may vary by location, scheduling capacity, and other operational constraints. We may decline, reschedule, or discontinue Services at our discretion, subject to applicable law.

3. MEDICAL DISCLAIMER

TeQuaidas Diagnostics does not provide medical advice, diagnosis, or treatment. Our Services are generally limited to specimen collection and related administrative/support services (including I-9 verification as described below).

- **No medical advice.** Information on the Site is provided for general informational purposes only and is not a substitute for professional medical advice. Always seek the guidance of a licensed physician or other qualified health professional with any questions you may have regarding a medical condition.
 - **Emergency situations.** If you believe you are experiencing a medical emergency, **call 911 immediately** (or go to the nearest emergency room).
 - **Third-party laboratories and results.** Laboratory testing and results are processed and generated by third-party reference laboratories and vendors (which may include, without limitation, **Quest Diagnostics, Labcorp, Rupa Health, Boston Heart, FAIS**, and others). TeQuaidas Diagnostics does not control third-party laboratory processing times, methodologies, result reporting, portal availability, or result interpretation and is not responsible for delays or issues caused by third parties.
-

4. ELIGIBILITY

You must be at least **18 years old** to book Services through the Site, unless a parent or legal guardian books on behalf of a minor where permitted by law and by the applicable ordering provider/laboratory requirements.

You agree to provide accurate, current, and complete information when using the Site or booking Services, including name, contact information, service location, and (if applicable) insurance or billing information. You are responsible for updating information as needed.

5. APPOINTMENT BOOKING & CANCELLATIONS

5.1 Booking Platforms

Appointments may be booked only through our authorized booking and payment platforms and workflows made available on or through the Site (each, an "**Authorized Platform**"). Use of an Authorized Platform may be subject to additional third-party terms.

5.2 Cancellations (Less Than 24 Hours)

If you cancel an appointment with less than **24 hours' notice**, you authorize us to charge (or retain) a **non-refundable \$35 cancellation fee**.

5.3 No-Shows / Inaccessible Locations

If our phlebotomist or representative arrives at the scheduled location and you are unavailable, the location is inaccessible, or the appointment cannot be completed due to circumstances within your control (a "**No-Show**"), you authorize us to charge the **full service amount or \$35**, at our discretion, depending on the service and circumstances.

5.4 No Refunds for Services Rendered

Except as required by applicable law, **refunds are not available for Services already rendered**, including situations in which a specimen is collected but the ordering provider or laboratory later determines a re-collection is necessary.

6. I-9 VERIFICATION SERVICES

TeQuidas Diagnostics offers mobile (in-person) and live-video I-9 verification services as an **authorized representative** for employers, where permitted by law and applicable program rules.

- **Authorized representative only.** We act solely in a ministerial/administrative capacity to review documents presented, complete applicable sections of Form I-9 as instructed by the employer, and/or facilitate live-video verification where offered.
 - **Original documents.** The employer and employee are responsible for providing required **original documents** and ensuring document validity and compliance with Form I-9 requirements.
 - **No legal or immigration advice.** TeQuidas Diagnostics does **not** provide legal advice, immigration advice, or HR compliance advice. You should consult qualified counsel or HR professionals for guidance regarding I-9 compliance obligations and risk.
-

7. USER RESPONSIBILITIES

When you schedule or receive Services, you agree to:

- **Provide a safe environment.** Provide a safe, clean, smoke-free (where practicable), and well-lit area suitable for specimen collection and/or verification services.
- **Provide accurate information.** Provide accurate information about the person receiving Services, the service location, access instructions, special needs, and any relevant pre-service instructions (e.g., fasting requirements provided by the ordering provider/lab).
- **Restrain pets.** Secure or restrain pets and maintain a clear workspace during the visit.
- **No hostile behavior.** Treat our staff with respect and do not engage in threatening, abusive, discriminatory, or hostile behavior.

Refusal of Service

We reserve the right to refuse to perform or to discontinue Services, and/or to leave a location, if we reasonably determine that conditions are unsafe, unsanitary, hostile, or otherwise inappropriate, or if required materials/identification are not provided. In such cases, cancellation/no-show fees may apply as described in Section 5.

8. PAYMENT & BILLING

Unless otherwise agreed in writing, **payment is due at the time of service** (or at booking, depending on the Authorized Platform).

Where applicable and offered, we may assist with **insurance billing**; however, coverage, eligibility, deductibles, copays, and claim outcomes are determined by your insurer and are not guaranteed. You are responsible for all charges not covered by insurance, including any denied claims, patient responsibility amounts, and applicable fees.

9. LIMITATION OF LIABILITY

To the maximum extent permitted by Georgia law:

- **Third-party labs.** We are not liable for delays, errors, interruptions, result reporting issues, or other problems caused by third-party laboratories, couriers, portals, ordering providers, or other third parties.
- **Cap on liability.** Our total liability for any claim arising out of or relating to the Site or Services will not exceed the total amount you paid to TeQuaidas Diagnostics for the specific Service giving rise to the claim.
- **No consequential damages.** We will not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages (including lost profits, lost data, or business interruption), even if we have been advised of the possibility of such damages.

Some jurisdictions do not allow certain limitations of liability; in such jurisdictions, our liability will be limited to the fullest extent permitted by law.

10. INTELLECTUAL PROPERTY

The Site and all content, features, and functionality available on or through the Site (including text, graphics, logos, icons, images, audio clips, videos, downloads, compilations, and software) are owned by TeQuaidas Diagnostics or its licensors and are protected by U.S. and international intellectual property laws.

Subject to these Terms, we grant you a limited, revocable, non-exclusive, non-transferable license to access and use the Site for your personal, non-commercial use in connection with learning about or booking our Services. No rights are granted except as expressly stated.

11. PROHIBITED CONDUCT

You agree not to, and not to attempt to:

- Use the Site for any unlawful purpose or in violation of these Terms

- Copy, scrape, crawl, harvest, or index Site content or data using automated means without our prior or written consent
- Interfere with, disrupt, damage, or impair the Site or any networks or systems connected to the Site
- Attempt to gain unauthorized access to any portion of the Site, other accounts, or any systems or networks
- Upload or transmit viruses, malware, or other harmful code
- Use the Site to send unauthorized advertising, spam, or solicitations

We may suspend or terminate access to the Site for suspected or actual violations.

12. THIRD-PARTY LINKS

The Site may contain links to third-party websites, services, or resources. These links are provided for convenience only. We do not control and are not responsible for third-party content, policies, or practices. Accessing third-party links is at your own risk.

13. SMS/TEXT MESSAGING

By providing your mobile number through the Site, an Authorized Platform, or in connection with booking or receiving Services, you consent to receive **appointment and service-related** SMS/MMS messages from TeQuidas Diagnostics (including scheduling, reminders, service updates, and billing-related notices).

- **Opt out:** Reply **STOP** to opt out at any time. You may receive one final confirmation message.
 - **Help:** Reply **HELP** or contact us at info@tequidasdiagnostics.com.
 - **Rates:** Message and data rates may apply.
 - **No marketing sharing:** Mobile information will not be shared with third parties for their **marketing** purposes.
 - **Not required for purchase:** Your consent to receive text messages is **not a condition of purchase**.
-

14. MODIFICATIONS

We may update these Terms from time to time. The "Last updated" date at the top indicates when these Terms were last revised. Your continued use of the Site or Services after changes become effective constitutes acceptance of the updated Terms.

15. GOVERNING LAW

These Terms are governed by the laws of the **State of Georgia**, without regard to conflict-of-law principles. Any dispute arising out of or relating to the Site or Services will be brought exclusively in the state or federal courts located in **Atlanta, Georgia**, and you consent to personal jurisdiction and venue in those courts.

16. CONTACT

Questions about these Terms may be directed to:

TeQuidas Diagnostics

Email: info@tequidasdiagnostics.com

Phone: **866-614-6930**

Mailing Address: **3133 Maple Drive Northeast, PMB2386 Ste. 240, Atlanta, GA**

Website: <https://www.tequidasdiagnostics.com>